



**Oldham**  
Council

Performance Report Quarter 1

People Services

# Red, Amber, Green Measures by service\*

Children's Social Care & Early Help			% Good
5		5	50%
Youth, Heritage, Libraries, Arts and Communities			
		4	100%
Public Health			
		1	100%
Education & Early Years			
	3	4	57%
Adult Social Care			
3	3	3	33.33%

\* Where a target is set

# Children's Social Care & Early Help Performance Measures & Business Plan Report

**Portfolio Holder:** Cllr Shaid Mushtaq

**Officer Contact:** Julie Daniels, Director Children's Social Care and Early Help

## **Children's Social Care & Early Help Vision:**

In Oldham we want all children and young people to have a safe, happy, and healthy life and access to a great education giving them the best possible start in life. As a service we commit to:

- Putting children and young people first
- Helping families and supporting vulnerable children and young people
- Working as one team close to our community
- Providing great public value and confidence

Our ambition is not just to be the best borough for children and young people but to be the best borough for the staff and services that work with them.

# Infographics

## Children's Social Care & Early Help

Key:   
 Target met   
 Higher than target when low is good   
 Lower than target when high is good 



**86%** of CLA have a Permanence Plan within four months of being looked after

Reduction from 86.8% in Q4



Rate of registered social work turnover = **23.3%**

Reduction from 22.7% in Q4



Average caseload per social worker = **16**

Reduction from 16.9 in Q4



**60%** CLA in long term stable placements

Increase from 50.5% in Q4



Up to date health assessments at **92%**

Increase from 87.5% in Q4



Percentage of agency social workers in CSC = **48%**

Increase from 32.6% in Q4

Please see [Power BI Report](#) for descriptions and further breakdown of measures.

# Children's Social Care & Early Help Successes

All Performance Measure Successes can be seen in following report: [Power BI](#)



KPIs	Comments
<p><b>M713 A10: Time between entering care and placed with family for adopted children</b></p> <p><b>Data:</b></p>	<p>This is a three-yearly number accumulated and it is positive to see this number improving. The service has worked well to conclude matters for 'legacy' children although there remains challenges with regards to matching complex children, siblings groups and delays in the jurisdiction process. (Nick Whitbread)</p> <p><i>Time between entering care and placed with family for adopted children</i> has shown a large reduction from 565 days in Q4 last year compared to <b>445</b> in Q1 23/25, which is nearing the target of 426.</p>
<p><b>M725 Percentage of Children Looked After with an up to date annual health assessment</b></p> <p><b>Data:</b></p>	<p>Following some concerted work with Health partners it is positive to see this figure improving for annual health assessments. There remains challenges with regards to initial health assessments for children becoming looked after. (Nick Whitbread)</p> <p><i>M725 Percentage of Children Looked After with an up to date annual health assessment</i> has reached its target of 90% (<b>92%</b> in Q1 23/24) and has increased from 87.5% in Q4.</p>

# Children's Social Care & Early Help Areas for Development

All Performance Measure Areas for Development can be seen in following report: [Power BI](#)



KPIs	Comments
<p><b>M726 (M) Rate of registered social worker turnover</b></p> <p><b>Data:</b></p>	<p>Whilst our Principal Social Worker is receiving positive comments on the improvements we are making including increases to the establishment and reducing caseloads, our analysis of exit interviews indicates that career progression opportunities, seeking new experiences in other Local Authorities and moving on to agency roles, which brings a higher rate of pay, are the main reasons for social workers leaving the Council. In response, we have refreshed our career progression process, we are encouraging social workers who have the relevant experience to apply for promotion and offering opportunities for development and leadership to others. We expect this turnover rate to reduce over the next quarter. (Sharon Moore - Accountable Lead)</p> <p><i>M726 (M) Rate of registered social worker turnover</i> has risen over the 18% target to <b>23%</b> in Q1.</p>
<p><b>M858 (C) Percentage of Agency Social Workers in Children's Social Care</b></p> <p><b>Data:</b></p>	<p>The reason for this increase is because of the Council's investment in the Children's Social Care and Early Help establishment included the creation of 50 more social work positions in order to reduce caseloads. Many of these additional positions are currently filled by agency staff whilst we deliver on our recruitment strategy including targets for increased numbers of newly qualified social workers, trainee and apprentice social workers which we are hitting. We have a contract with Community Care which provides national coverage on our advertisements for social workers and we have seen an increased number of applications as a result. We are matching new starters against agency staff so that we can release agency workers as quickly as possible. Our Principal Social Worker is focussing on raising Oldham's profile as an Employer of Choice in the region. We aim to see a reduction in the proportion of agency staff in the Service in the next quarter. (Sharon Moore)</p> <p><i>M858 (C) Percentage of Agency Social Workers in Children's Social Care</i> has increased to <b>48%</b> in Q1 (28% above the desired target).</p>

# Children's Social Care & Early Help Areas for Development

All Performance Measure Areas for Development can be seen in following report: [Power BI](#)

KPIs	Comments
<p><b>M929 (C) Percentage CLA in long term stable placements</b></p> <p><b>Data:</b></p>	<p>The figure of 60% of children who have been in care for more than 2.5 years and in the same placement for 2+ years has improved however remains below the target. Improvements have been made on the support services offered to foster carers including a team of therapeutic supervising social workers, the appointment of a clinical psychologist in CAMHS and a multi-agency support service offer for placement instability. In addition, the introduction of the Mockingbird programme will further enhance the support offer in place. Tracking the permanence of children in care for being long-term matched to their carer is continuing. (Nick Whitbread – Accountable Lead)</p> <p><i>Percentage CLA in long term stable placements</i> has risen from the previous year to <b>60%</b> however is still not reaching the target of 70%.</p>
<p><b>M619b (C) Percentage of Care Leavers aged 19-21 in Education, Employment or Training</b></p>	<p>There remains a concern about the number of care leavers not in education, employment or training. The reasons are multi-faceted:</p> <ul style="list-style-type: none"> <li>• Benefit dependency and expectation that care leavers sign on to Universal Credit in order to afford and get access to accommodation</li> <li>• As employers are 'reopening' their doors to vacancies the number of experienced candidates is making these more preferable employees than young care leavers</li> <li>• Employers use of 'zero hour' contracts has declined meaning opportunities less available</li> <li>• Increase in GP's signing young people off sick – the benefits this brings far outweighs what can be earned. Balanced against a cost of living crisis, young people do not want to disrupt this. There is much more awareness of claiming PIP allowances.</li> <li>• Learning and development issue for PA's in respect of their understanding of qualifications and doors this opens for them.</li> </ul> <p>(... continued on slide 6)</p>

# Children’s Social Care & Early Help Areas for Development

All Performance Measure Areas for Development can be seen in following report: [Power BI](#)



KPIs	Comments
<p><b>M619b (C) Percentage of Care Leavers aged 19-21 in Education, Employment or Training</b></p> <p><b>Data:</b></p>	<ul style="list-style-type: none"> <li>• Emotional / wellbeing issues, behavioural development and resilience are features of young people preventing them accessing employment or training.</li> <li>• There remains success stories with young people being ambitious and encouraged to achieve. Key partners have met with the service and developed a plan of key actions that will be tracked for completion. There are detailed actions surrounding the following key areas:               <ul style="list-style-type: none"> <li>• Improving practitioners learning and understanding of EET / NEET options</li> <li>• The tracking and scrutiny of careers advice and guidance given during adolescence</li> <li>• Building internal opportunities within the Council</li> <li>• Working with partners and local businesses to share vacancies and build opportunities for care leavers</li> <li>• Focus upon post-18 destinations and demonstrate to young people the options and entitlements they have for higher education, apprenticeships, traineeships and further education courses</li> <li>• Reviewing the communications we have to practitioners and young people, and ensure they are meet the necessary expectations. (Nick Whitbread)</li> </ul> </li> </ul> <p><i>Percentage of Care Leavers aged 19-21 in Education, Employment or Training is still below the target of 60% at <b>48%</b> in Q1.</i></p>

# Children's Social Care & Early Help

## Comments

### **Julie Daniels (Director Children's Social Care and Early Help)**

We are successfully recruiting ASYEs through our 'grow our own' approach led by the Social Work Academy, however there is a recognised national pressure on recruiting experienced social workers to replace agency staff. We have enhanced pay and conditions through the children's transformation programme, and as part of a full review, will explore other innovative options to recruit to and retain our 'hard to fill' social work posts.

Long term stability of placements for children looked after is a nationally recognised pressure and the availability of placements has diminished. However, we aim to improve on our performance by creating more internal residential placements and recruiting more in house foster carers through the children's transformation programme.

To increase the number of care leavers in education, employment and training, there is a multi-agency programme being delivered, which has corporate steer.

### **Cllr Shaid Mushtaq (Portfolio Holder)**

I have full oversight of the progress being made across the areas for development in the children and young people directorate through regular lines of reporting and deep dives into the challenges faced and plans for improvement.

Signed Off: 22/09/2023

# Youth, Heritage, Libraries, Arts and Communities Performance Measures & Business Plan Report

**Portfolio Holder:** Cllr Peter Dean (Communities, Libraries, Heritage and Arts)  
Cllr Chris Goodwin (Neighbourhoods, Community Safety, Stronger Communities),  
Cllr Shaid Mushtaq (Youth)

**Officer Contact:** Neil Consterdine, Assistant Director Youth, Heritage, Libraries, Arts and Communities

**Report Author:** Beth Capper, Performance Improvement Advisor

## **Youth, Heritage, Libraries, Arts and Communities Vision:**

A Co-operative Borough- where everyone does their bit and everyone benefits

The Oldham Model – our vision for the borough

As we recover from the pandemic, the Oldham Model continues to provide our vision for the borough – a vision that Team Oldham shares with our wider partners across the borough.

Key:

- Target met 
- Increase since Q4 
- Decrease since Q4 when low is good 
- Decrease since Q4 

# Infographics

## Youth, Heritage, Libraries, Arts and Communities



Target  
300

**411** youth work sessions delivered

Increase from 389 in Q4



**89** individual attendees at Hate and How to Effectively Challenge sessions

Increase from 64 in Q4



Target  
500

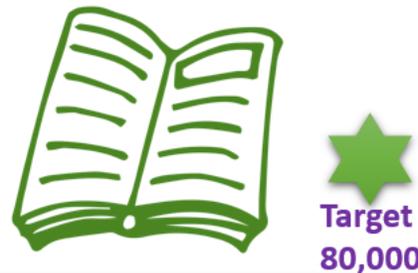
**1247** children and young people engaged with the youth service

Increase from 500 in Q4



**2014** eligible children and young people accessing the HAF programme

Increase from 670 in Q4



Target  
80,000

**110,985** loans (physical and digital, books, magazines, and newspapers)

Reduction from 114,113 in Q4



**74** hate incidents reported in Oldham Schools to the local authority

Decrease from 124 in Q4

# Youth, Heritage, Libraries, Arts and Communities

## Successes

### Comments

#### Q1 positives for **Gallery Oldham**

Tony Husband exhibition attracted large number of visitors and his one in-person talk was attended by 75 people. The exhibition also resulted in 70 sales of artworks earning us commission of over £1600  
GO Play! exhibition was co-curated by our early years users. The launch event in May was attended by large number of pre-school children and their carers.

From a **Library** perspective, narrative has been provided around the slight drop in loans from Q4 (22/23) to Q1 (23/24) – loans do fluctuate throughout the year anyway but the amount of Bank Holidays in Q1 is often reflected by a small drop-off in loans as the number of operating days within the comparative reporting periods are not equal.

However, visitor figures in Q1 are often healthy due to the number of students using the library as a space to study, especially at Oldham, during this prime revision/exam period.

**Data: 110,985 total loans in Q1 (physical and digital, books, magazines, and newspapers) reduction from 114,113. Target of 80,000 reached.**

# Youth, Heritage, Libraries, Arts and Communities

## Areas for Development

KPIs	Comments
<b>Number of visitors to Gallery Oldham</b>	<p>There have been ongoing issues with the Gallery Oldham people counters. They have not been very reliable and had been notably undercounting. After a software tweak they are now notably overcounting. We have a service visit booked later this month to sort it out and hopefully extract some reliable figures.</p> <p><i>(No data for Q1)</i></p>

# Youth, Heritage, Libraries, Arts and Communities

## Comments

### **Neil Consterdine (Assistant Director)**

This is a positive quarter demonstrating an increase in delivery across a number of areas and in particular a significant increase in youth activity. This is related to being able to recruit in District Youth Workers and an increase in the placed based youth work sessions.

### **Cllr Peter Dean (Communities, Libraries, Heritage and Arts)**

This has been a positive quarter showing sound improvements.

### **Cllr Chris Goodwin (Neighbourhoods, Community Safety, Stronger Communities)**

No comment provided.

### **Cllr Shaid Mushtaq (Youth)**

No comments to add.

# Public Health

## Performance Measures & Business Plan Report



**Portfolio Holder:** Cllr Barbara Brownridge

**Officer Contact:** Rebecca Fletcher (*Director of Public Health*)

### Service Summary:

- The science and art of preventing disease, prolonging life, and promoting health and wellbeing, through the organised efforts of society (Faculty of Public Health)
- To protect and improve the health and wellbeing of people and their communities

Key:  
Target met 

# Infographics

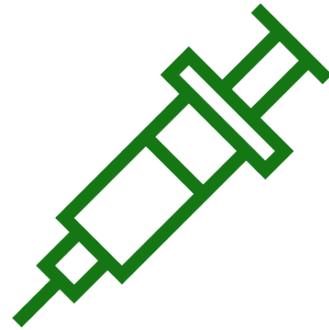
## Public Health



**58%** people successfully quit smoking at 4 weeks after setting a quit date

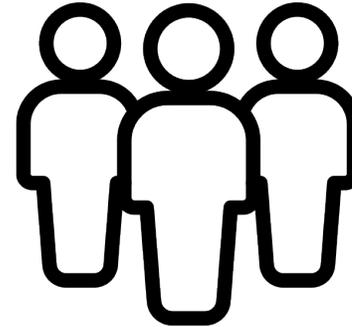
Target **50%**

Increase from 57.1% in Q4 22/23



**79%** of eligible adults aged 65+ have received the flu vaccine

Remained same as Q4



**811** referrals made to Social Prescribing

Reduction from 832 in Q4



**503** visits to OCL Leisure Centre per 1000 population

# Public Health

## Successes

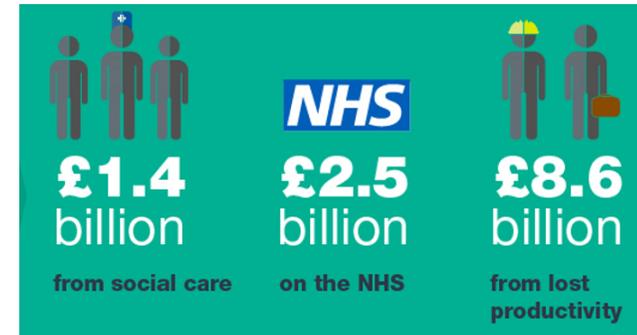
KPIs	Comments
<p><b>M639 Achieve the expected standard for the childhood immunisation programme as indicated by uptake MMR at age 5</b></p>	<p>In response to the national concerns regarding the risk of a measles outbreak, the Public Health team are working with partners on an MMR plan to increase uptake. Increasing MMR coverage will ensure that we can suppress any measles spread.</p> <p><i>Data reported annually from OHID (95%).</i></p>
<p><b>M636 (C) Percentage who quit smoking at 4 weeks</b></p> <p><b>Data:</b></p>	<p>Your Health Oldham provide our community smoking cessation services and work within our communities to ensure that the offer is appropriate and accessible. They are also focusing work on those with mental ill-health. Many of our smokers have complex lives and find quitting very tough and so this result is very positive.</p> <p><i>58% people successfully quit smoking at 4 weeks after setting quit date, showing an increase from 57.1% in Q4.</i></p>

# Public Health

## Successes

A Total of **260** people set a stop smoking quit date in Q1.  
**152** of these became successful quitters.

**Smoking currently costing £12.6 billion a year**



52% quitters were male

30% quitters over 60

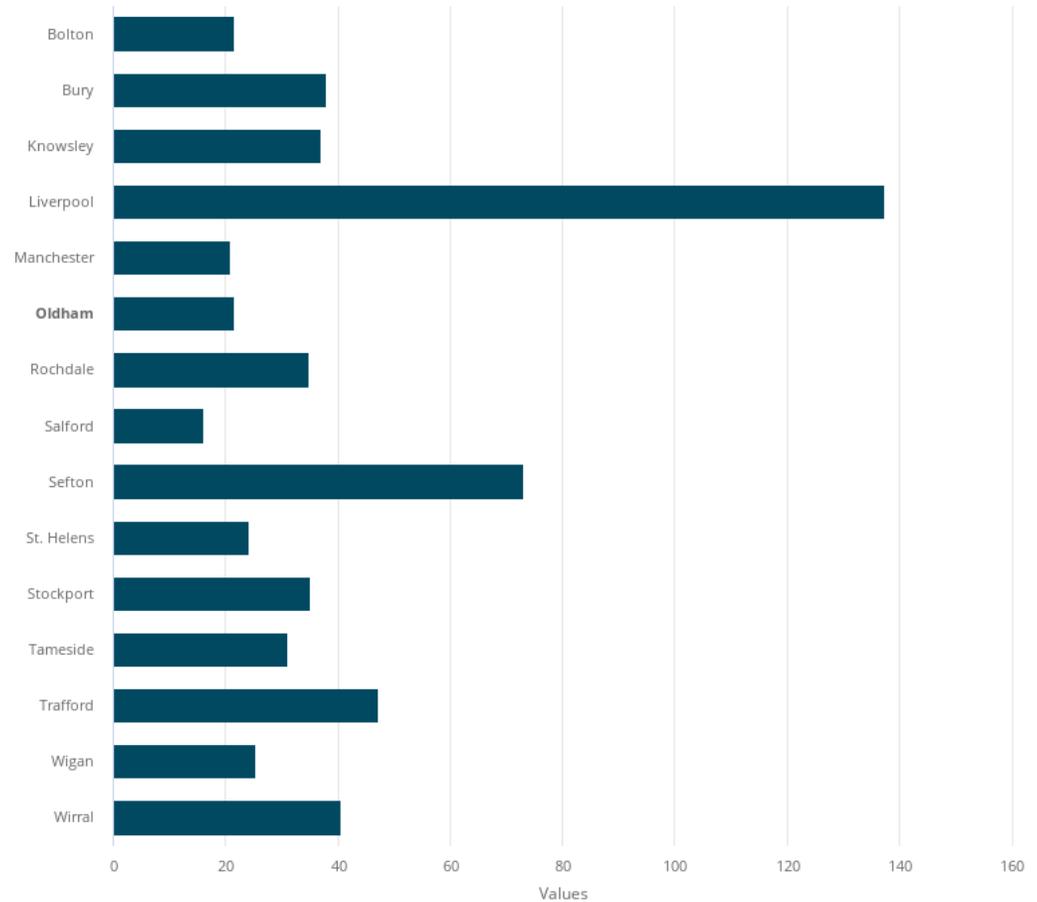
# Public Health

## Areas for development

Issue with accessing the NHS Health Checks Data

People who attend an NHS Health Check have much more detailed information in their GP patient records on the risk factors associated with CVD – cholesterol, blood pressure, obesity, physical activity, alcohol and smoking.

NHS Health Checks: % of people that received an NHS Health Check of those offered (annual) 2022/23 for Metropolitan Districts of North West (ADASS Region)



● NHS Health Checks: Percentage of people that received an NHS Health Check of those offered (annual)

# Public Health

## Areas for Development

KPIs	Comments
Percentage of NHS Health Checks offered which were taken up in the quarter	<p>Performance was hit during the pandemic when much fewer health checks were offered. We have been working with our primary care networks to improve performance but it remains below pre-pandemic levels.</p> <p><i>No data for Q1</i></p>

# Public Health

## Comments

### **Rebecca Fletcher (Director of Public Health)**

There have been some significant achievements over the past quarter and the positive results on MMR coverage and smoking quits are particularly important in addressing poor health in the borough. The uptake of NHS Health Checks needs to be a priority as this is a key method of addressing cardiovascular disease which disproportionately impacts on Oldham residents.

### **Cllr Barbara Brownridge (Portfolio Holder)**

Whilst we have seen some good progress our overall health outcomes are a serious cause for concern and are exacerbated by ongoing budget pressures.

Signed Off: 18/09/2023

# Education & Early Years Performance Measures & Business Plan Report

**Portfolio Holder:** Cllr Mohon Ali

**Officer Contact:** Matt Bulmer Director of Education

## **Education & Early Years Vision:**

In Oldham we want all children and young people to have a safe, happy, and healthy life and access to a great education giving them the best possible start in life. As a service we commit to:

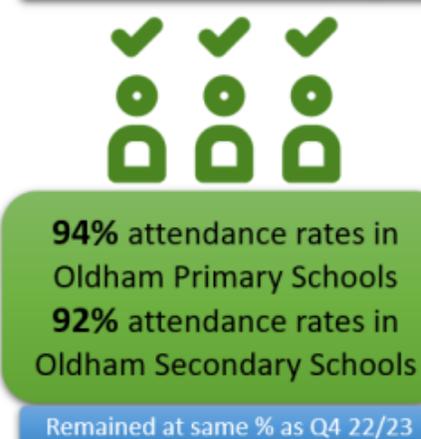
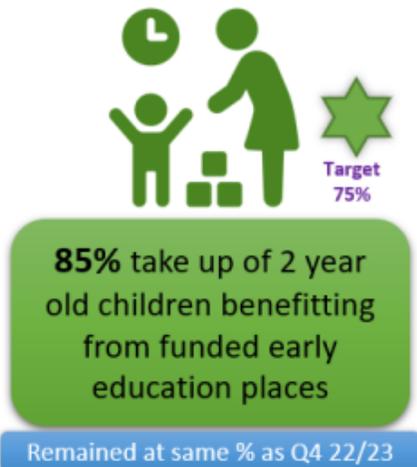
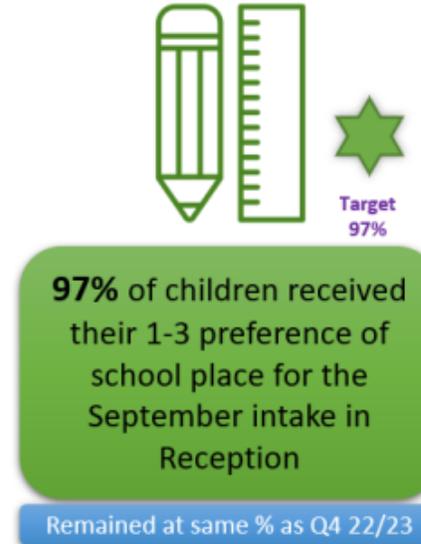
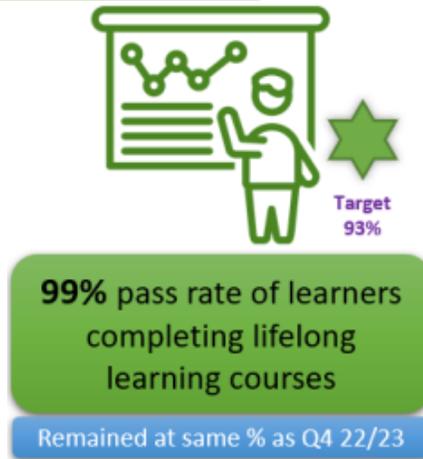
- Putting children and young people first
- Helping families and supporting vulnerable children and young people
- Working as one team close to our community
- Providing great public value and confidence

Our ambition is not just to be the best borough for children and young people but to be the best borough for the staff and services that work with them.

# Infographics

## Education & Early Years

Key:  
 Target met   
 Higher than target when low is good   
 Lower than target when high is good 



Please see [Power BI Report](#) for descriptions and further breakdown of measures.

# Education & Early Years Successes

All Performance Measure Successes can be seen in following report: [Power BI](#)

KPIs	Comments
<p><b>M731 Percentage of early years registered providers inspected rated good or outstanding</b></p> <p><b>Data:</b></p>	<p>96% of PVI early years providers are judged to be providing good or outstanding provision by Ofsted, resulting in the vast majority of children, including those with an EHCP or SEN support, accessing their early education in quality Early Years provision. We continue to deliver targeted support to PVI settings through our quality improvement programme. As of July 23, 65 childminders and 12 group childcare settings are accessing the programme.</p> <p>The Quality Improvement Programme is contributing to positive outcomes in practice. Of the 11 childminders inspected during the QIP programme 3 received a good at 1<sup>st</sup> inspection, and only 2 received a lower grade than their previous inspection outcome. Of the 8 group childcare settings inspected, 4 received a good judgement and 1 sustained an outstanding, 2 received a less than good judgement and 1 received an RI at 1<sup>st</sup> inspection.</p> <p>The EYs Better Communication Team have delivered a comprehensive programme of support to PVI settings and schools through a universal and targeted blended offer. This has contributed to an increase in outcomes for SLC from 72.9% in 2022 to 75.2% in 2023. Narrowing the gap to national by 2.1 percentage points. 90% (149/166) of EYs settings have a named Communication Champion in place.</p> <p><i>Data remained the same for Q1 as per Q4 at 97%.</i></p>
<p><b>M733 (C) Percentage of children receiving their 1-3 preference of school place for the September intake</b></p> <p><b>Data:</b></p>	<p>In 2022 95.2% of pupils gained a place at their first preference of primary school; there has been a drop this year to 91.2%. In 2022, 98.4% of pupils gained a place at one of their 3 top preferences for primary schools; this has dropped slightly to 96.6 % in 2023. National rates for primary places are first preferences 92.5% and top 3 preferences 98.3 %.</p> <p>In 2022, 76% of residents were offered their first choice of secondary school; this increased to 80.4% in 2023. In 2022, 91.2% of pupils gained a place at one of their top 3 preferences of secondary school; in 2023 this had increased to 94.1%. National rates for secondary are first preferences 82.6% and top 3 preferences 94.1%.</p> <p>The Brian Clarke Academy is now open at its permanent location on Bloom Street; the school has given a significant boost to the number of pupils gaining places in their school of choice. This is particularly noticeable in Alexandra ward, Chadderton South ward, Coldhurst ward and St Mary's ward.</p> <p><i>Data remained the same for Q1 as per Q4 at 96.6%, just below target of 97%.</i></p>

# Education & Early Years Areas for Development

All Performance Measure Areas for Development can be seen in following report: [Power BI](#)

KPIs	Comments
<p><b>M746 Percentage take up of 3 and 4 year old children benefitting from funded early education places</b></p> <p>Data:</p>	<p>Take up of 3- and 4-year-old children benefitting from the early education offer (96%) is above the national average (94%) and above statistical neighbours (95%) (January 2023 census) Action: Close monitoring of the childcare market and continuing to support those settings at risk. Work with wider partners to establish a shared responsibility for increasing 2-3 and 4 year-old uptake. Establishing a new Early Education &amp; Childcare Partnership Group to drive forward the delivery plan for sufficiency management and the childcare reforms.</p> <p><i>93% take up of 3 &amp; 4 year old children benefitting from funded early education places, this has decreased from 93.4% in Q4 and below target of 96%.</i></p>
<p><b>M640 (C) Percent of 16 to 17 year olds who are not in education, employment or training (NEET)</b></p> <p>Data:</p>	<p>NEET rates are still exceeding our target. An action plan is in place to reduce our NEET rate and the Employment and Skills Partnership Board (chaired by Cllr M Ali) has a ‘young person’ priority strand which is specifically designed to address this issue with partners.</p> <p><i>4.91% of 16 to 17 year olds are NEET, showing an increase from 4.9% in Q4 and exceeding target of 3.5%.</i></p>
<p><b>M704 (CM) Percentage of Oldham secondary schools that are judged as good or outstanding by Ofsted</b></p> <p>Data:</p>	<p>M704 is below national averages, has a declining trend and is lower than the comparable primary outcome. The indicator has a lag of 2-4 years compared to GCSE pass rates, which are improving. Most secondaries are academies. Council engages with them through Oldham Learning partnership and has secured £1.3 million investment to further improve GCSE English and maths in 6 academies and 3 schools.</p> <p><i>Decrease in % of secondary schools judged as Good or Outstanding from 50% in Q4 to 46% in Q1.</i></p>

# Education & Early Years

## Comments

### **Matt Bulmer (Director of Education)**

The main risks to the service are around the lack of good or better secondary school places and the 'Not in Education, Employment or Training' (NEET) rate.

Regarding Secondary School Places- the provision of new support from the Department for Education (DfE) to improve our secondary schools provides a real opportunity to drive up KS4 outcomes. DfE support around attendance will help further improve inclusivity in schools.

Additionally, discussions around academy performance should clarify where DfE can provide even further help.

Regarding the NEET rate- the new Employment and Skills Partnership has brought together an ambitious action plan around young people (including looked after children and care leavers.) New funding from central government around NEET should help support these plans.

### **Cllr Mohon Ali (Portfolio Holder)**

In the secondary sector there is notable improvement on the percentage of children receiving their 1-3 preference of school place for the September intake compared to 2022, however, slight drops in the primary sector. NEET is high and ongoing discussions will take place with partners. Oldham Schools judged to be good or outstanding across the board is close to national averages. We are working closely with all schools in the secondary sector, and with the DfE, to broker into schools the required improvement support.

Signed Off: 29/09/2023

# Adult Social Care

## Performance Measures & Business Plan Report



**Portfolio Holder:** Cllr Barbara Brownridge

**Officer Contact:** Jayne Ratcliffe (Director of ASC)

### Service Summary:

#### Adult Social Care in Oldham – Supporting you to be independent, healthy, safe and well

Adult Social Care, working with the rest of the Council, the voluntary sector, local communities and NHS partners will encourage and enable you, your family and community to stay healthy, safe and well. The aim will be to enable you to live as independently as possible. Where you need support, we will help you to identify the best solutions. If you need more help but are not able to arrange your own care, the support we agree with you will help you to live the best life you can with the help you have around you.

# Infographics

## Adult Social Care

### Key:

Target met  
Higher than previous quarter  
Lower than target



Target  
65%

Percentage of completed  
annual (planned) reviews =  
**85%**

Reduction from 86.7% in Q4



Target  
89%

**84.6%** of older people were still at  
home 91 days after discharge from  
hospital into reablement /  
rehabilitation services (effectiveness  
of the service)

Reduction from 88% in Q4



Target  
96%

**95.7%** Learning disability  
service users in settled  
accommodation

Increase from 93.5% in Q4



Target  
90%

**85.3%** of community-based  
providers rated as 'good' or  
'outstanding'

Reduction from 90.9% in Q4



Target  
75%

**81.4%** of care home beds  
rated as 'good' or  
'outstanding'

Increase from 75% in Q4

# Adult Social Care

## Successes

KPIs	Comments
<p><b>M555 (CM) Percentage of concluded section 42 enquiries with risk identified where risk reduced is the outcome</b></p> <p><b>Data:</b></p>	<p>In Q4 we have seen 54% of enquiries where the risk has been identified and risk reduced. Examples of where the risk has been reduced and not removed ; domestic violence . A safety plan may be in place, but the individual has capacity &amp; is choosing to stay in the relationship. This would reduce the risk, but not remove it.</p> <p>In Q4 we have seen risk identified &amp; risk removed.</p> <p><i>Increase from 46.4% in Q4 to <b>55.9%</b> in Q1.</i></p>
<p><b>M552 (C) Percentage of completed annual (planned) reviews</b></p> <p><b>Data:</b></p>	<p>Since the Covid 19 pandemic the service have had a backlog of reviews. There are now measures in place to address this with regular reports being received to the DASS.</p> <p>Increase from 86.7% in Q4 to <b>85%</b> in Q1, above target of 65%.</p>

# Adult Social Care

## Areas for Development

KPIs	Comments
<p><b>M567(C) Percentage of community-based providers rated as ‘good’ or ‘outstanding’</b></p> <p><b>Data:</b></p>	<p>The service has seen a reduction in the number of providers rated as good or outstanding. This issue aligns with the workforce challenges providers are experiencing and is recognised nationally. Commissioning and quality team are working directly with providers to support them to address the issues.</p> <p><i>Decrease from 90.9% in Q4 to <b>85.3%</b> in Q1, below target of 90%.</i></p>
<p><b>M557 (C) Percentage of older people who were still at home 91 days after discharge from hospital into reablement / rehabilitation services (effectiveness of the service)</b></p> <p><b>Data:</b></p>	<p>The service is continuing to see patients discharged from hospital with complex care and support needs. The service has a new operating model, which will support the further development of enablement and rehabilitation services.</p> <p><i>Decrease from 88% in Q4 to <b>84.6%</b> in Q1, below target of 89%.</i></p>

# Adult Social Care

## Comments

### **Jayne Ratcliffe (Director of ASC)**

Adult Social Care has plans in place to address and improve areas of performance. The service has recently launched a new vision, operating model and is about to implement a Adult Social Care strategy. This will compliment the existing transformation work and will support the service to improve outcomes for residents.

### **Cllr Barbara Brownridge (Portfolio Holder)**

Adult social care has taken significant steps to change the way the service operates in order to improve outcomes for residents whilst securing best possible value for money but the severe pressures the service faces with an aging population with significant health problems cannot be forgotten.

Signed Off: 25/09/2023